

# Customer Return Note

Please fill out this form and send it with the items you want to return. Return address:

Petit Crabe Aps, Ellevadsvej 24, 2920 Charlottenlund, Denmark

Date: \_\_\_\_\_

Order number: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Postnummer: \_\_\_\_\_ City: \_\_\_\_\_

Country: \_\_\_\_\_ Telephone: \_\_\_\_\_

**Reason for return:** \_\_\_\_\_

**I would like (X):**

The product exchanged for another size:  Which size? \_\_\_\_\_

The product exchanged for another color:  Which color? \_\_\_\_\_

The product credited:

And money is to be repaid to the following account:

Account number: \_\_\_\_\_

IBAN \_\_\_\_\_ SWIFT CODE \_\_\_\_\_

**Returning a Faulty Item**

In the event that an item is returned because of a valid quality issue, Petit Crabe will send you a new product and refund you the shipping cost. If the item is out of stock, we will refund the price of the item. Remember to fill out the bank information on the return slip, so we can give you your money back. Complaints must be made within a reasonable time, which is within 2 months after the fault / defect was found. Normal wear and tear is not covered by the warranty.