

Customer Return Note

Please fill out this form and send it with the items you want to return.

Date: _____

Order number: _____

Name: _____

Address: _____

Zip code: _____ City: _____

Country: _____ Telephone: _____

Reason for return: _____

I would like (X):

The product exchanged for another size:

☐

Which size? _____

The product exchanged for another color:

☐

Which color? _____

The product credited:

☐

Send the package to:

Petit Crabe Aps
Ellevadsvej 24
2920 Charlottenlund
Denmark

Please note that the package must be sent directly to the address above, as we do not accept packages sent collect on delivery (COD).

Returning a Faulty Item

In the event that an item is returned because of a valid quality issue, Petit Crabe will send you a new product and refund you the shipping cost. If the item is out of stock, we will refund the price of the item. Remember to fill out the bank information on the return slip, so we can give you your money back. Complaints must be made within a reasonable time, which is within 2 months after the fault / defect was found. Normal wear and tear is not covered by the warranty.